JONATHAN BATTISTA

SOFTWARE ENGINEER

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github.com/JonathanBattista

EXPERIENCE

Ready Mix Operator | National Gypsum Company

FEBRUARY 2022 - AUGUST 2023, BELCAMP, MD

- Exceeded batches per shift by 25% on average which increased the plants shipping output by 5%
- Coordinated presentations for the safety program with the Safety manager
- Performed Quality check on product to ensure that it was no more that 3% out of spec
- Controlled and monitored multiple pieces of equipment during operation to ensure quality production and minimal unplanned stops
- Communicated with team members and support teams to ensure continuous production of the correct product at high quality levels with minimal wasted time and materials

Customer Service Representative Agent | Jacks Small Engines

MAY 2019 - AUGUST 2020, BEL AIR, MD

- On average would exceed average calls per month by 15%
- Ensured that all callers were assisted in a timely fashion by averaging no more than 7 minutes per call
- Resolved customer complaints while prioritizing customer satisfaction and loyalty
- Responded to customer needs through competent customer service and prompt problem-solving
- Performed inventory maintenance and assurance

Driver Ambassador | Habitat For Humanity

NOVEMBER 2018 - MAY 2019, ABERDEEN, MD

- Had the responsibility of driving to and picking up items donated from residents
- Was able to complete most pickups within 45 minutes allowing for additional pick ups in one day, increasing store revenue by 15%
- Used to help in all positions needed which includes cashier/volunteer supervisor and drive the forklift around the workplace

PROJECTS

BrainStation 2023 Capstone

- https://github.com/JonathanBattista/Critic-Consolidator

Brainstation UX Design Collaboration Hackathon(SE team lead)

- Led my team in brainstorming and creating an easily accessible way to gain insight to your "movie mood" using React/MySQL

SKILLS

JavaScript,HTML,CSS,React, Express, MySQL, Agile Development, Document Object Model (DOM) APIs, Web APIs, User Authentication, OAuth, Heroku, GitHub, Jest

PROFILE

I have spent the majority of my professional time in search of a career that will provide a challenge and fulfillment. Over time I realized I had become complacent and stopped following my passions. I have always been drawn to computers, from tiny passion projects to college courses on the basics of hardware and software. My time with Brainstation, backed by the time I spent as an adolescent traveling to build homes for communities in Jamaica and Belize inspired me to build digital solutions that have a wide reach to support people globally as well. Throughout my career working in many different fields, I have been able to develop skills such as creative problem solving, prioritization, collaboration, and analytical thinking. I am happy to finally find the career path that uses all these skills and feels like the perfect fit.

EDUCATION

BrainStation | Diploma, Software Engineering

SEPT 2023 - DEC 2023, NEW YORK, NY

Perry Hall Christian School | High School Diploma

MAY 2014, PERRY HALL, MD